

Chinese Travel Sentiment & Plans for 2025

Dragon Trail International | April 2025

Webinar Speakers



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Agenda

- China Travel Update: May Labor Day holiday preview
- April 2025 Chinese Traveler Sentiment Survey
 - Outbound travel in 2025
 - Traveler journey
 - Destination perception
 - Sustainable travel
- Q&A



Dragon Trail International

Dragon Trail International is a marketing solutions company with roots in China and extensive experience in the global travel and MICE industries. Our full suite of marketing services includes B2C and B2B digital marketing and content creation; offline, virtual, and hybrid events; research and strategy consulting; and market representation in China.



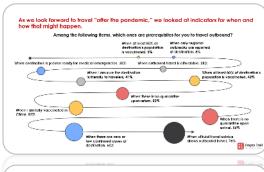
- Founded in 2009, the company has offices in Beijing, Shanghai, Xi'an, and London.
- We are proud to work with major international brands, such as VisitBritain, Singapore Tourism Board, the Royal Commission for AlUla, Air Canada, Cambodia Airports, Avis Budget Group, Small Luxury Hotels of the World, Disneyland Resort California, English Heritage, and Galería Canalejas.
- Learn more about our work and access free resources at www.dragontrail.com



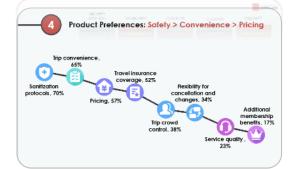
Research & Strategy

Founded 2019. Dragon Trail Research quantitative uses and qualitative methods to provide up-to-date insights on Chinese traveler attitudes, sentiment, and brand awareness in an ever-changing market.

- Bespoke consumer surveys
- Omnibus survey: China Travel Market Monitor the only specialized travel market survey that gains insights directly from China's outbound travelers
- Travel Trade Intelligence: access insights from our database of +60,000 Chinese travel advisors
- Focus groups & In-depth Interviews
- Customized research & strategy consulting















Labor Day Holiday 2025: 1-5 May

Beijing Business Today: As of 13 April, Japan and South Korea are the outbound travel hotspots for the May holiday. Based on flight bookings, the top three destinations will be Osaka, Seoul, and Tokyo. Some travelers are also extending their holidays to visit long-haul destinations, with Europe the most popular region.

Tongcheng: As of 15 April, the top 10 outbound destinations are Seoul, Osaka, Tokyo, Singapore, Bangkok, Kuala Lumpur, Hong Kong, Jeju, Ho Chi Minh City, and Hanoi.

Tuniu: Outbound trips account for 28% of May holiday bookings, and 60% of these travelers have booked group travel products. Apart from Hong Kong and Macau, the most popular outbound destinations are Japan, the Maldives, Indonesia, Thailand, Malaysia, Singapore, South Korea, Sri Lanka, Russia, and New Zealand.

Airbnb: Searches for the Labor Day period are twice as high as last year. The top 10 countries are Japan, Italy, France, New Zealand, Spain, South Korea, Thailand, USA, UK, and Indonesia. Cultural events in Japan, and nature/outdoors activities in Europe are particularly popular.



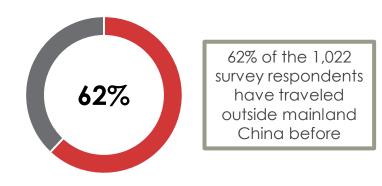






April 2025 Chinese Traveler Sentiment Report

- 1,022 survey responses from mainland China; 53% female/47% male
- Survey conducted via Tencent from 12–18 March, 2025
- All survey respondents have an interest in traveling; 62% have outbound travel experience



Age



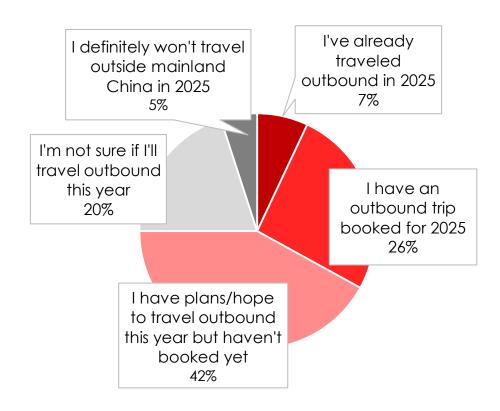
City of residence





Outbound Travel Experience and Plans for 2025

What are your 2025 outbound travel plans? N=1022



- 75% have either traveled or plan to travel outbound in 2025, compared to 63% in March 2024 and 41% in April 2023
- 7% had already taken trips outside of mainland China as of March, vs 5% in March 2024
- 68% were planning outbound travel for the rest of the year, vs 58% in March 2024
- 93% of the 73 respondents who had already traveled outbound this year still intended to travel more



Travel in 2025: Destinations

(N=7	'3)		% Visited ¹	% repeat visit
#1		Macau	17.8%	76.9%
#2	*	Hong Kong	15.1%	72.7%
#3		Japan	13.7%	80.0%
#4		South Korea	9.6%	57.1%
#5		Thailand	8.2 %	100.0%
#6		Australia	6.8%	40.0%
#7	*	New Zealand	4.1%	100.0%
= #8		Ireland	2.7%	0.0%
= #8		Austria	2.7%	0.0%
= #8		Denmark	2.7%	0.0%
= #8		Russia	2.7%	50.0%
= #8		Singapore	2.7%	0.0%

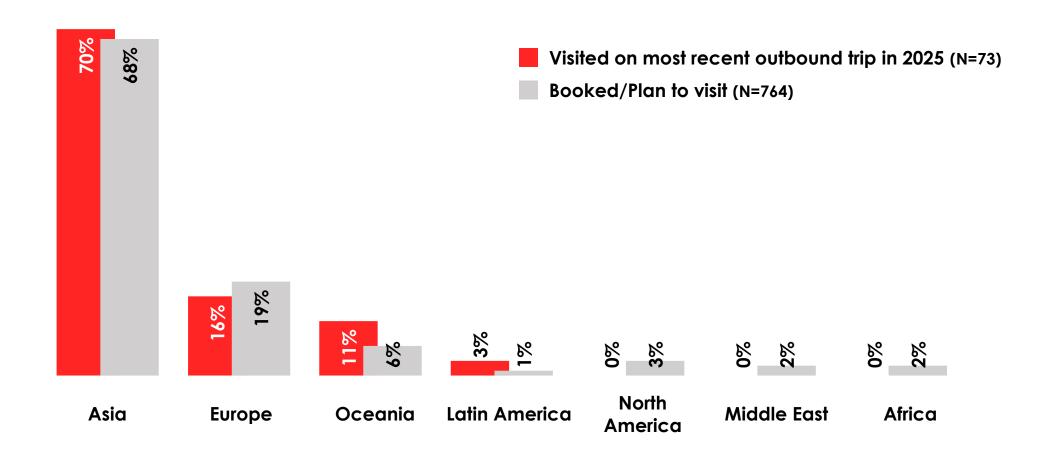
¹Destination visited on respondent's most recent outbound trip in 2025

(N=76	4)		% booked /plan to²	% repeat visit
#1		Japan	15.7%	26.7%
#2		South Korea	12.2%	23.7%
#3	*	Hong Kong	10.3%	41.8%
#4		Macau	8.4%	39.1%
#5		Singapore	5.4%	14.6%
= #6		Australia	4.1%	19.4%
= #6		Thailand	4.1%	35.5%
#8		France	3.8%	3.4%
#9		Maldives	3.1%	8.3%
= #10	+	Iceland	2.9%	9.1%
= #10		Malaysia	2.9%	22.7%

² Destination booked or planned to visit on respondent's next outbound trip in the next 12 months



Travel in 2025: World Regions





Travel in 2025: Seasonality

When do you plan to travel outbound in the next 12 months? (N=764)















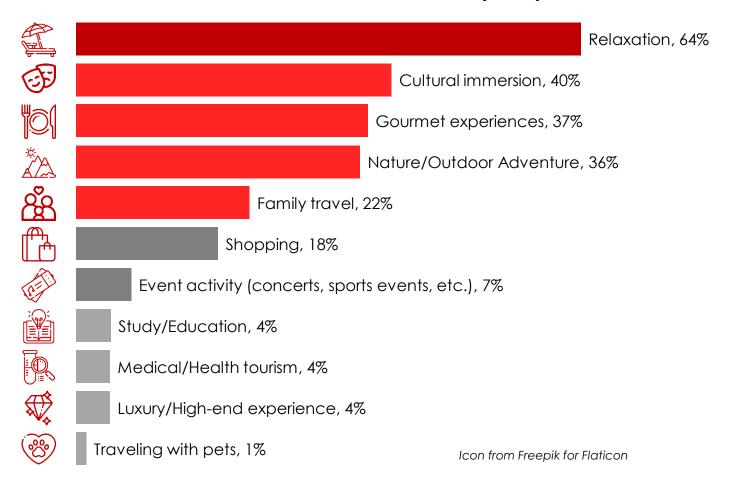
5% **Others**

Photos from Unsplash



Outbound Travel Purposes

What are your main purposes for traveling outbound in 2025? (N=769)



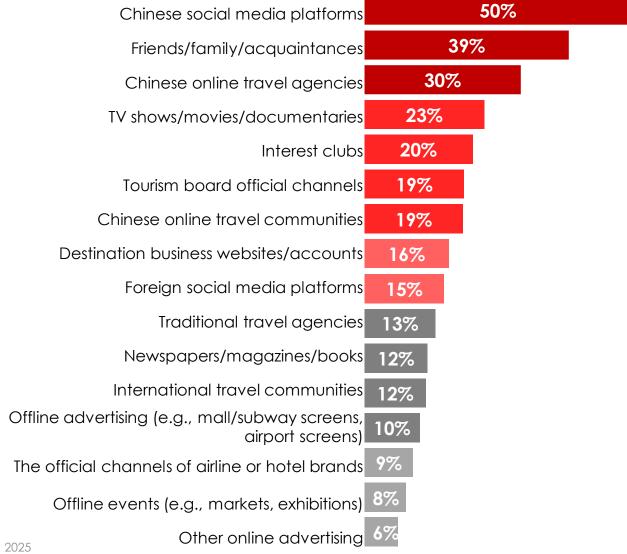


Digital Travel Journey of Chinese Outbound Travelers



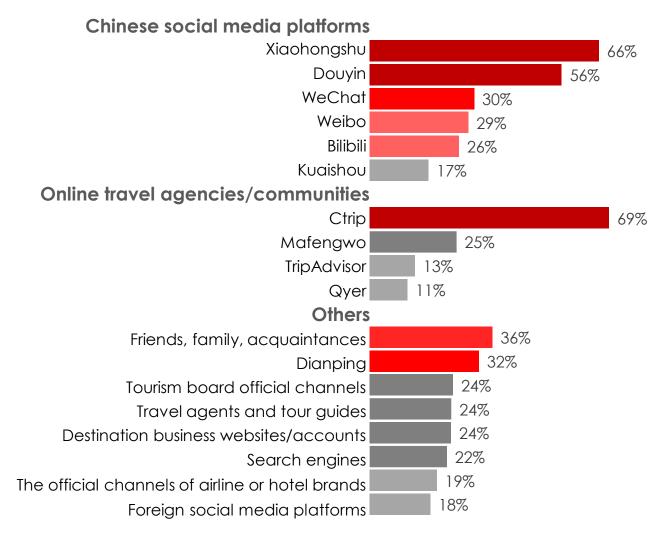


Travel Journey: Channels for Destination Inspiration

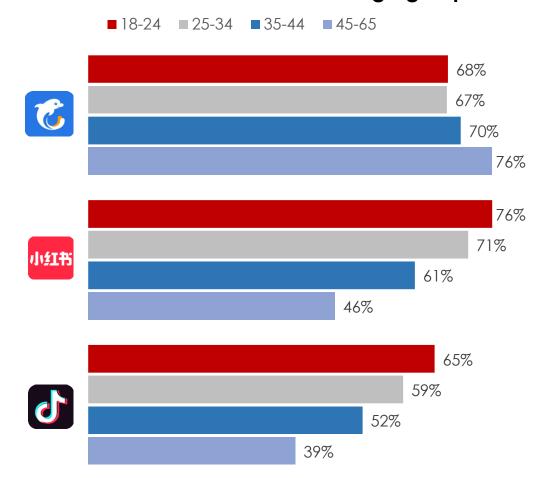




Travel Journey: Channels for Destination Information



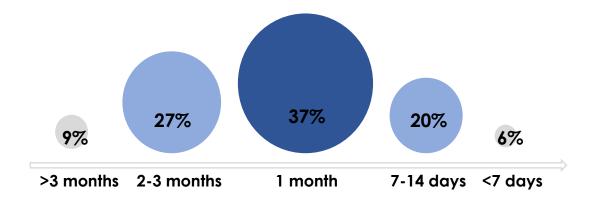
Top 3 destination information channels for Chinese outbound travelers in different age groups



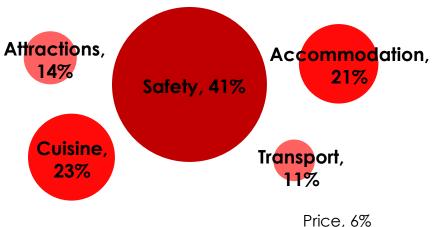


Travel Journey: Timing and Concerns for Trip Planning

How far in advance do you generally start searching for destination-related travel information? (N=681)



Concerns for Chinese outbound tourists when planning their trips



Price, 6% Shopping, 4% Itinerary, 3%

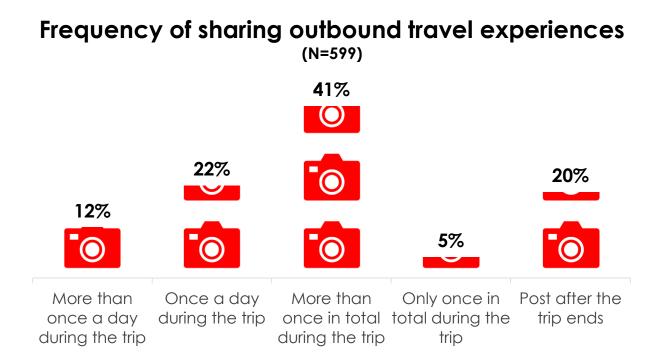


Travel Journey: Booking Channels

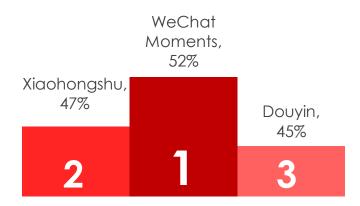
	Travel package	Air & hotel	Other individual travel product
Chinese OTAs			
Ctrip	71%	66%	55%
Qunar	45%	39%	33%
Meituan	39%	33%	37%
Fliggy	35%	31%	28%
Tongcheng	32%	33%	24%
Tuniu	17%	13%	11%
Social Media Platforms	35%	21%	22%
Foreign OTAs			
Booking.com	-	27%	-
Airbnb	-	22%	-
Agoda	-	16%	-
Klook	-	-	12%
Expedia Online Travel Communities	-	9%	9%
Mafengwo	31%	27%	25%
Qyer	14%	10%	12%
Official channels of airlines and hotels	-	24%	-
fficial channels of attractions and car rental services, etc.	-	-	22%
Online traditional travel agencies	15%	13%	13%
Offline traditional travel agencies © 2025	13%	13%	13%



Travel Journey: Sharing Platforms and Frequency



Journey of Chinese outbound travelers: Sharing platforms (N=635)





Travel Destinations: Preferred World Regions

How interested are you in traveling to these areas of the world?

N=1022

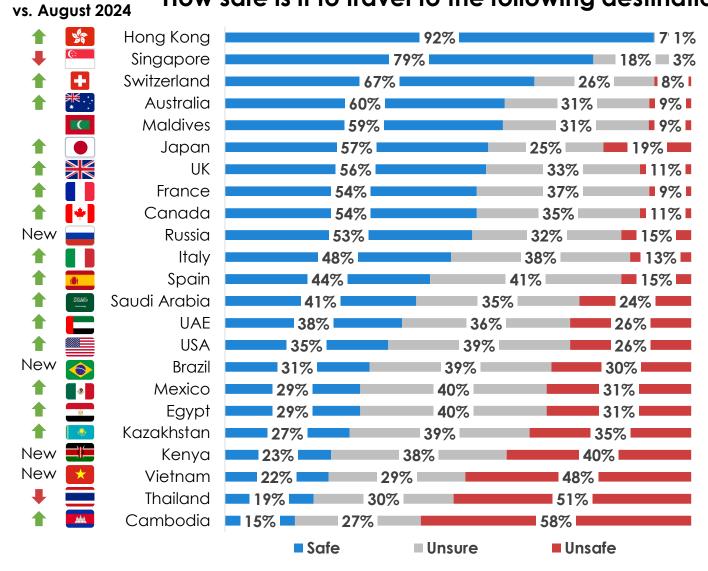


*Average score between 1-5, with 5 being extremely interested



Travel Destinations: Safety Perceptions

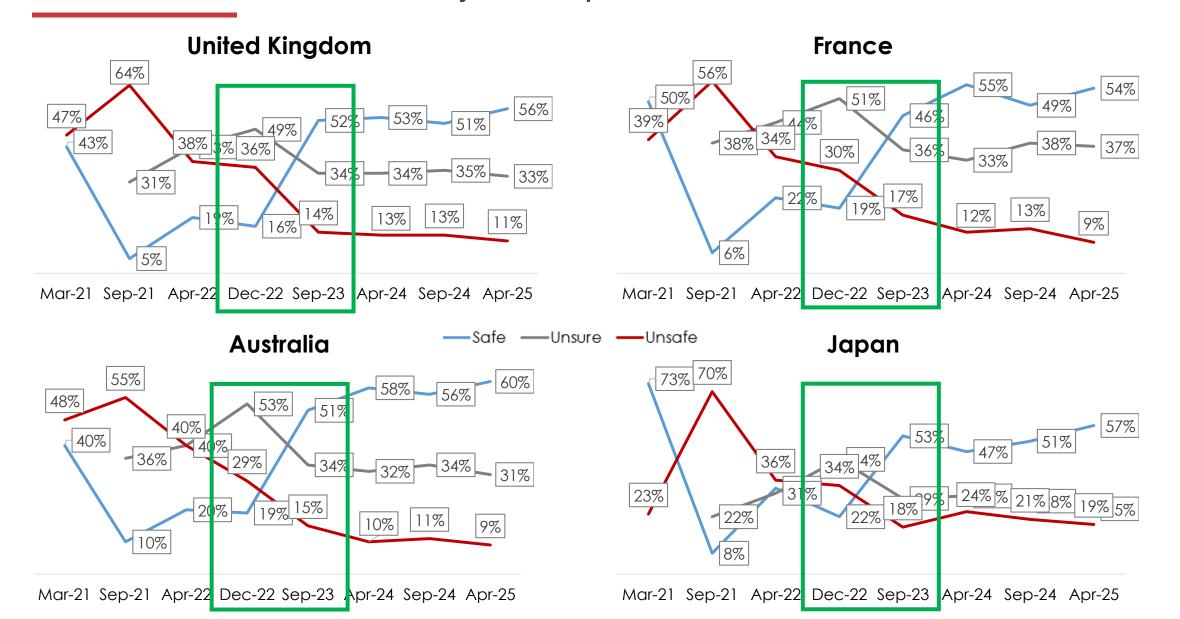
How safe is it to travel to the following destinations?





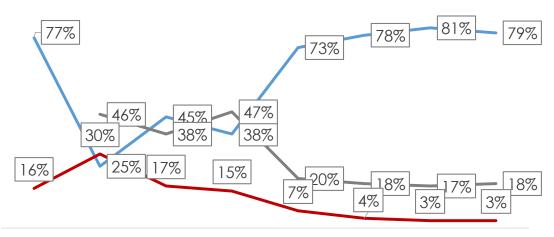
Travel Destinations: Safety Perceptions 2021-Present





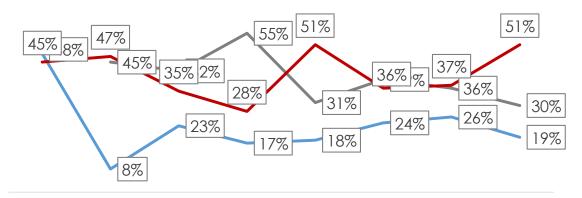
Travel Destinations: Safety Perceptions 2021-Present

Singapore



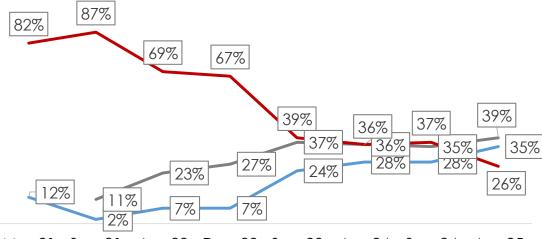
Mar-21 Sep-21 Apr-22 Dec-22 Sep-23 Apr-24 Sep-24 Apr-25

Thailand



Apr-22 Dec-22 Sep-23 Apr-24 Sep-24 Apr-25

United States



Mar-21 Sep-21 Apr-22 Dec-22 Sep-23 Apr-24 Sep-24 Apr-25





What Makes a Destination Feel Safe?

What makes you feel safe about an outbound travel destination? (N=1022)

Travel safety assessments issued by Chinese authorities, 54%

Initiatives to improve safety by destination authorities, 51%

The destination has good medical and public health services, 28%

Other travelers sharing on social media that the destination is safe, 26%

Positive media reports on the safety of the destination, 25%

The destination has low risk of natural disaster, 22%

Purchase travel insurance, 20%

Hearing from friends or family that the destination is safe, 15%

Traveling in a group with other travelers, 9%

Traveling with a local guide, 8%

Hearing from travel agents that the destination is safe, 8%



Deep Dive on Sustainable Travel

How do you understand sustainable travel? (N=1022)



72%

Cultural protection, respecting local lifestyle and traditions



61%

Boost local economy's long-term sustainability via tourism



57%

Reduce the negative impact of travel on local nature and ecology



38%

Cut travel carbon emissions' impact on the global climate

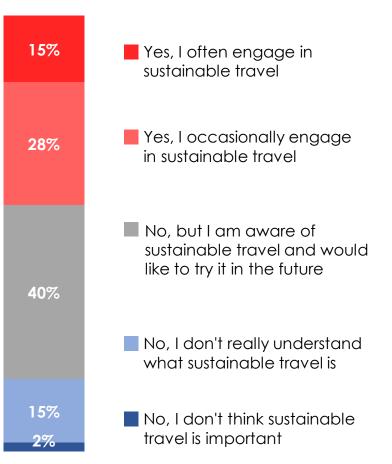
Never heard of or do not understand the concept of sustainable travel, 4%



Deep Dive on Sustainable Travel

Have you engaged in sustainable travel during your past trips? (N=1022)

Sustainable travel behavior (N=444)

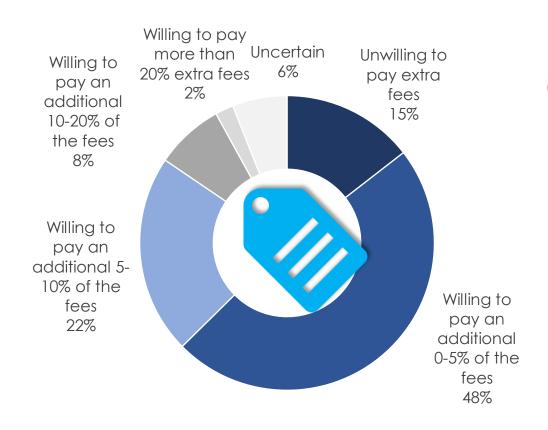






Deep Dive on Sustainable Travel

How much extra are you willing to pay for sustainable travel products or services? (N=1022)



Challenges and barriers to sustainable travel (N=1022)

50% thought sustainable travel products or services do not have clear labels.

44% don't know how to find sustainable travel products or services

44% thought the choices for sustainable travel are limited

42% thought the costs of sustainable travel are high

How travel agencies can help with sustainable travel (N=1022)

62% want more attractive sustainable travel products or services

62% want discounts or rewards when choosing sustainable travel options

59% want a richer selection of sustainable travel options

43% want sustainable certification labels to be introduced

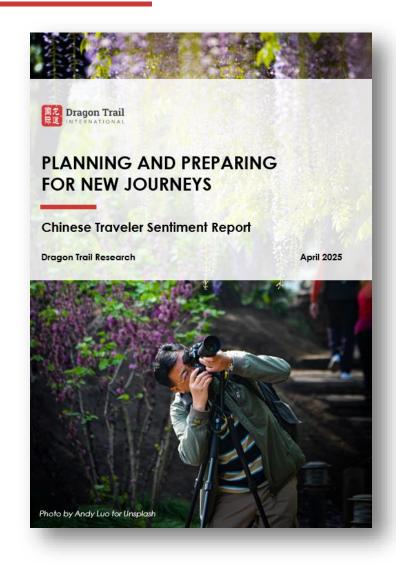


Top Takeaways for Marketers

- 1. Chinese outbound travel continues to increase
- 2. Most 2025 trips will be within Asia, but interest in traveling to all other regions has grown
- 3. Safety perceptions continue to improve, but concerns about Southeast Asia persist
- 4. There's a generational divide when it comes to destination information sources
- 5. Social connections and social media inspire Chinese travelers
- 6. For Chinese travelers, "sustainability" is more about communities than carbon footprints



April 2025 Chinese Traveler Sentiment Report



Download the full report for free: www.dragontrail.com/resources



Online Resources

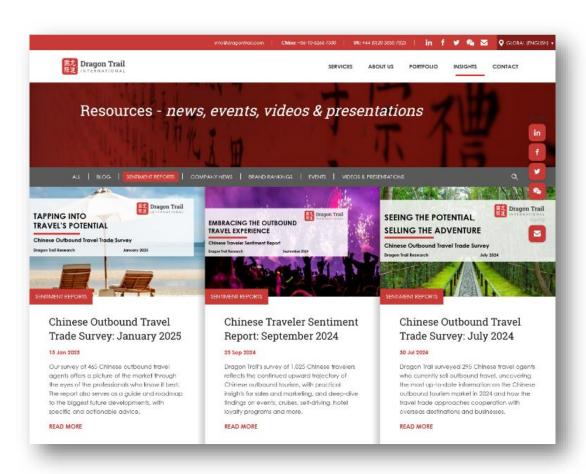
Visit <u>www.dragontrail.com</u> for consumer sentiment reports and more information on the latest trends in Chinese outbound travel and digital marketing, catch up on past webinars, sign up for our monthly newsletter, follow our weekly Chinese social media rankings, and more.

You can also follow us for regular updates on LinkedIn, Twitter (X), and WeChat.











Upcoming Webinar: Wednesday, 21 May

Chinese Independent Travelers in 2025

Date: Wednesday, 21 May

Time: 9am London/4pm Beijing

Searching for more flexible itineraries and individualized travel experiences, and aided by digital tools, Chinese outbound travelers are increasingly likely to opt for independent travel. In Dragon Trail's May webinar, we're joined by guest speaker Leon Li from Fliggy, to share exclusive data on how Chinese FITs will be traveling this summer.



Registration and details:

https://dragontrail.com/resources/events/webinar-chinese-independent-travelers-in-2025







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